

# Website Redesign Checklist [2024 edition]

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It's the same step-by-step checklist we've used to run hundreds of successful redesign projects.



# Introduction

Congratulations! By downloading our checklist, you're setting yourself up for a faster, smoother, and more successful website redesign.

This is not a generic checklist. It was forged in the fires of hundreds of website redesigns. *(Which is our dramatic way of saying that we've distilled our knowledge from managing tons of website redesign projects into this simple checklist.)*

## Here's what you get:

- **Improve your current process:** You're probably already doing some things right. We'll help you identify and build on those strengths, making your good practices even better.
- **Save time:** Our checklist will streamline your process, saving you time (and maybe a few gray hairs).
- **Never miss a step:** The checklist guides you through each step. You won't have to worry about missing a critical step.

*Josh Worden*

## Phase 1: Discovery and Planning

- Analyze current website performance metrics
- Benchmark website performance (traffic, engagement, conversion rates, bounce rates)
- Evaluate content quality and relevance
- Set redesign goals
- Identify key performance indicators (KPIs)
- Set SMART goals aligned with business objectives
- Decide whether to DIY or hire an agency
- Assess internal resources and expertise
- Consider budget and timeline
- Evaluate the scope of the redesign project
- Define brand identity
- Document brand guidelines
- Assess technology needs
- Choose the CMS
- Agree on features and functionalities
- Choose hosting and server requirements
- Document security needs

## Phase 2: Research and Strategy

### Understand your market

- Create buyer personas
- Understand user needs and jobs to be done
- Gather user feedback
- Conduct surveys and interviews
- Analyze user behavior and patterns
- Create user journey maps

### Conduct competitor analysis

- Identify direct and indirect competitors
- Analyze competitor websites
- Identify best practices and areas for differentiation

### Content strategy

- Content pruning
- Content refresh
- Identify content gaps
- Content consolidation
- Content taxonomy
- Content audit

## Phase 2 (contd) Research and Strategy

### Content strategy (contd)

- Content migration plan
- Content mapping
- Information architecture

### SEO strategy

- Internal linking
- Sitemap
- Plan and setup redirects
- Technical SEO
- On-page SEO
- Keyword research
- Internal linking
- Site structure

## Phase 3: Design and Development

### Design and UX

- Focus on user experience (UX)
- Visual appeal
- Accessibility

### Wireframing

- Create wireframes
- Focus on structure and flow
- Iterate and refine

### Develop responsive design

- Mobile-first approach
- Flexible grid layouts
- Cross-device compatibility

### Develop the site on the chosen CMS

- Set up the CMS
- Implement design and functionality
- Add content

### Install tracking codes

- Set up Google Analytics and Google Search Console
- Additional tracking (e.g., heatmaps, A/B testing)

## Phase 4: Testing and Launch

### Testing

- Accessibility audit
- Speed test
- Technical hygiene (code quality, security checks)
- Responsiveness (device testing, browser compatibility)
- User experience testing
- Customer journey testing
- Check SEO basics Perform final quality assurance
- Test all links and forms
- Proofread content
- Ensure analytics tracking is set up

## Phase 5: Post-Launch Activities

### Monitor, review and iterate

- Monitor new site performance
- Monitor SEO performance
- Monitor technical performance
- Implement feedback tools

## Phase 5 (contd): Post-Launch Activities

Monitor, review and iterate (contd)

- Gather and review user feedback
- Monitor social media channels
- Conduct post-launch surveys
- Analyze survey results
- Monitor and track support requests
- Update FAQs and help documentation
- Develop an agile roadmap for website optimization
- Adopt a continuous improvement mindset
- Plan for ongoing maintenance and updates
- Schedule regular maintenance
- Address bug fixes promptly
- Schedule regular content updates
- Create a content calendar
- Conduct periodic content audits
- Schedule future enhancements and optimizations





# Need help with your website redesign?

Book a free consultation call with us today.

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